**Terms and Conditions**

Please read the following terms and conditions carefully before proceeding with the booking request form.

**General**

Panorama Wedding Cyprus Villas LTD is directly or through a third party rental agent and or representative dealing on behalf of private owners offering accommodation in Cyprus. Panorama Wedding Cyprus Villas LTD is not a holiday advisor; travel agent and do not under any circumstances sell holidays and or package holidays. Panorama Wedding Cyprus Villas LTD acts either directly or as intermediaries between private owners and clients willing to rent private accommodation in Cyprus under the following terms and conditions.

The person who makes the booking accepts these terms and conditions on behalf of all members.

When making the 1st deposit, you automatically accept the terms and conditions.

**Reservations**

- Upon receipt of your completed booking request form, we will process your reservation and send you a request for deposit by e-mail.

- Your booking will not be confirmed until a deposit has been received. Once the deposit is paid we will confirm your booking and send you a confirmation shortly.

- Note: Throughout the web site, our property rental rates are presented on a 'per week' basis. This is purely for convenience. The term 'per week' in the context of our rental rates, means a period of seven nights and not a calendar week or any other interpretation of the term.
• Booking requests are only available to persons at least 18 years of age.

• The client acknowledges and agrees with the terms & conditions of Panorama Wedding Cyprus Villas LTD by the confirmation of the booking.

Payment Terms

As soon as the client confirms to proceed with the booking, we request a 10% non-refundable deposit from the total rental price in order to secure the dates. The 30% deposit of the total rental value must be paid 2 months prior to commencement of the booking. The 60% remaining balance must be paid to us 2 weeks before the booking date. If these payment settlements are not paid within the period of time we have the right to cancel the booking. These payment terms can be modified and agreed anytime between the client and the villa owner.

Panorama Wedding Cyprus Villas LTD will not accept responsibility for cash sent through the post. Payment can be made by bank transfer to our bank account only, or cash upon arrival depending on the agreement.

Extra Charges

An extra charge will be applied for parties and/or wedding receptions/ceremonies at the villa.

Property Check-in/Check-out Times

Arrival check in time is 15:00hrs and you should vacate the property no later than 11:00hrs on the day of departure.

Please note an additional fee could be imposed for late check-outs dependent upon your departure time. The client must inform Panorama Wedding Cyprus Villas LTD for his flight details.

Late check-outs are at the discretion of the property owner or property manager and cannot be confirmed in advance unless they are paid for.
Cancellation by You

All cancellations must be submitted to panorama@weddingcyprusvilla.com in writing, by email or fax +35722667118 and will be considered effective from the date of receipt by us. You may cancel your booking at any time; however, a cancellation fee will apply as follows:

- Between one and two months before arrival: 50% of rental cost.
- Less than one month before arrival: 100% of rental cost.

Travel Insurance is strongly recommended.

Occupancy

The number of occupants shall not exceed the number stated in the property specification. In such an event the owner has the right to terminate providing accommodation and request vacant possession of the villa within 2 hours without any refund.

It is not permitted to sub-let all or part of the property to any other person or persons. It is also not permitted to allow other people to stay at the property or use the property’s facilities without prior notice.

Unauthorized Use

In the event that any unauthorized event/function is held at the property without the prior written consent of, the Owner may use their absolute discretion to terminate the property rental. In this situation, you will be required to leave the accommodation. Owner will not have any further responsibility toward you including any return travel arrangements. No refunds will be made for any expenses or costs incurred as a result of the termination. Any security deposit paid will be forfeited. In the event of no security deposit being held or insufficient amount of security deposit being held, we will be entitled to charge you a fee at our discretion.

Changes to Property Specifications

Panorama Wedding Cyprus Villas LTD acts either as owners or as managers for property owners and, as such, cannot control or prevent changes being made to properties. Although changes to properties are infrequent, Panorama Wedding Cyprus Villas SP reserves the right to change the description of any property or service at any time. We shall endeavor to notify you of any changes before your arrival date, if it is practical to do so. No claims will be accepted for costs or additional expenses incurred as a result of any changes and no compensation will be paid. Furthermore, please be aware that furniture and fittings may differ from the ones shown in the advertised photos. This is usually because the originals
have been replaced due to breakages or normal wear and tear. We ensure that the replacement is of same standard and quality as those shown in photo and we do not accept any claims being made due to the fact that furniture and fittings may not be exactly as those shown in the advertised photos.

Building Works
We undertake to notify our clients as soon as we become aware of any construction activity which may affect their enjoyment of a rental property. However, Panorama Wedding Cyprus Villas LTD cannot be held responsible for construction work, or electricity or water supply carried out by third parties, in proximity to any of the properties listed on this web site. We are generally not notified in advance and are not involved in the planning of these works. In most cases, we are in no position to prevent, or demand cessation of any construction works.

Air-Conditioning
Where air-conditioning is not included in the rental rate it is charged locally per unit per day. This payment must be made in cash directly to Panorama Wedding Cyprus Villas LTD at the beginning of the rental period in Euros. Please note that each bedroom or room has its own separate unit or units.

- **6.50 Euros** per unit per day for the bedroom units.
- **12 Euros** per unit per day for the living area of the annex (Panorama Villa).
- **16 Euros** per unit per day for the living area of the main house (2 units available) (Panorama Villa).
- **35 Euros** per unit per day for the living area (Oceania Villa).

The use of air-conditioning is the responsibility of all members of the party. Please ensure that it is only used when the property is occupied. All windows and doors are to be kept firmly closed when the air-conditioning is in use and under no circumstances are the units to be left on continuously while the property is unoccupied.

Panorama Villa
The supplement for the outdoor Jacuzzi with spa is **65 Euros** per day, again, payable directly to Panorama Wedding Cyprus Villas LTD. Please note that the Jacuzzi should be pre-booked as it can take up to 24-48 hours to heat. The Jacuzzi can be booked for a minimum of 4 days.
Wedding Ceremony

In case of a wedding reception/ceremony/event a wedding surcharge is applicable of **650 Euros** and is payable in cash upon arrival to the villa.

Cleaning

A mid stay and/or weekly cleaning service is included for stays exceeds 9 nights; this includes vacuuming and mopping, dish washing, change of bed sheets and towels, bathroom and WC cleaning, garbage collect. Additional cleaning can be arranged at an additional charge.

The **Owner reserves the right to make deductions** from the security deposit (if any) **for any extra cleaning**, over the number of hours committed to departure cleaning and to claim against you for damage or loss if the cost of which exceeds the security deposit.

Breakages, Damage and Cleanliness

All accommodation is available for letting on the understanding that the properties will be left clean and tidy at the time of checkout and all personal litter must be removed from the property.

Customers are not permitted to move any furniture or equipment without prior consent of the property owners. In the event of such permission being granted, it is the customers’ responsibility to return the same to its original location before checkout. Under no circumstances should any furniture or other items, made for use inside the property, be moved outside.

On your arrival, a security deposit of **€650** per villa will be paid in cash. If the client does not pay the deposit fee the property owner will have the right to cancel the reservation. The occupancy of a rental property is subject to conditions of Fair Use. **Panorama Wedding Cyprus Villas LTD** accepts fair wear and tear to the property, its furniture, equipment, fixtures and fittings. However, damage above and beyond that, which may normally be considered to be fair wear and tear, caused or carried out by the occupant(s) or by guests of the occupant(s), will be deemed to be the responsibility of said occupant(s) and financial compensation will be sought. This compensation is not limited to the amount of the security deposit. In the event of such occurrence, the incident must be reported to the property owner or their property manager, immediately.

Furthermore, consistent abuse of the property and/or its contents may result in summary eviction.
Behavior and Common Sense

- It is the responsibility of all members of your party to conduct themselves in a reasonable and responsible fashion.

- Please use common sense with regard to others by not creating excessive noise.

- To avoid injury, please refrain from running on tiled flooring while your feet are wet.

- Do not sit on furniture or bedding when you are wet or wearing sun lotion.

- Please treat the property with respect so that others may enjoy the accommodation too.

Pets

No pets are allowed.

Liability

In consideration of the fact that Panorama Wedding Cyprus Villas LTD acts either as owners or as booking agents, no liability whatsoever is accepted on behalf of the owner for any aspect of the arrangements and, in particular, for any loss, personal injury or death, however incurred, except where an act or omission is a result of willful misconduct or gross negligence on the part of Panorama Wedding Cyprus Villas LTD.

Panorama Wedding Cyprus Villas LTD will not be liable if faced with Force Majeure (i.e. unusual and unforeseeable circumstances beyond our control), the consequences of which we could not avoid. These include, but are not limited to, oversights or errors by third parties, war, riot, civil commotion, terrorist activity, natural or nuclear disaster, industrial dispute, fire, flood, adverse weather conditions or the threat of any of these.

All properties are cared for and maintained by the owner(s) or their delegated property manager. Panorama Wedding Cyprus Villas LTD cannot be held responsible for any breakdown of mechanical equipment such as washing machines, dryers, dishwashers, fridges, freezers, swimming pools etc. (although, we will endeavor to repair the problem as soon as possible). Panorama Wedding Cyprus Villas LTD and/or the property owner(s) shall not be liable to pay any compensation.

No responsibility is accepted by Panorama Wedding Cyprus Villas LTD and/or the property owner(s) with regard to the occupants' personal safety or any accidents or injury sustained on the property grounds. Particularly, your attention
is requested regarding the supervision of children when using spas and swimming pools, as no life guards are on duty.

Any valuables left at the property are left at your own risk. Owners are non-responsible for any loss. When provided, safes used and proper care is taken against theft and burglary. It is your responsibility to ensure all doors and windows are closed and locked when leaving the property, or when by the poolside/in the grounds. If theft or damage to the owner’s property occurs through negligence on your part the owner is entitled to seek compensation from you.

**Complaints**

If you have a complaint during your stay regarding your arrangements, you must inform the property owners immediately and we will do our best to resolve the problem on the spot. Panorama Wedding Cyprus Villas LTD will not entertain complaints submitted retrospectively if we were not informed at the time of the occurrence.

**Website**

While every care has been undertaken to ensure all information, descriptions, photographs and specifications are as accurate as possible, they are meant only as a guide. While we are committed to providing the best possible service to our clients, Panorama Wedding Cyprus Villas LTD will not be held responsible for any errors or omissions and no warranty is implied or given. Please note that specifications, photographs and prices are subject to change without notice and photographs may be digitally altered and/or cropped for performance reasons.

**Villa Names**

All villa names are used for marketing the properties solely by Panorama Wedding Cyprus Villas LTD and might differ from names used by other marketing companies or the villa owners.

**Keys**

Only one set of keys for the property will be provided to the customer by the villa owner.

**Property Inspection**

The Owner or their representative shall be allowed access to inspect the property prior to your departure. They also have a right to access the property during your stay if urgent maintenance is required. Gardeners and pool maintenance staff may enter the grounds during your stay, normally very early in the morning. Maintenance staff cannot be refused entrance to the villa.
Age Restrictions

Please note that we do not accept bookings from groups which are under 18 years of age. Furthermore, some properties have higher age limit restrictions as indicated in the respective page of the property on our website. Panorama Wedding Cyprus Villas LTD has the right to refuse entry to the property if the age the group is less than was is indicated on the website and in such cases no refund will be given for the amount paid towards the booking.

Swimming Pool

If your property offers a swimming pool (communal or private) please note that you are using this at your own risk and Panorama Wedding Cyprus Villas LTD does not accept any liability regarding injuries or death by drowning or otherwise. There is no life guard on duty. Do not leave children or non-competent swimmers use the pool without adult supervision.

Swimming pools are available all year round. We cannot be responsible for low water temperatures at any period. In low season months swimming pools may have low water temperature.

Intellectual Property

This contract and materials, content of the owner’s websites or other accommodation booking websites are solely properties of Panorama Wedding Cyprus Villas LTD. According to the Cypriot Law on the Right of Intellectual Property, Section 14 18/93, any offences committed by those who infringe copyright be penalized. Penalties include fines or imprisonment for a term up to three years.